



FRANTISI INCORPORATED
206 SANUNDERS RD UNIT 1
BARRIE
ON L4N 9A2
CANADA

Object : First lady and Little lady helmets – broken visors
Date : Feb 02nd, 2023

Dear Stuart,

As you know, we used to produce First Lady and Little Lady helmets and we noticed that some of the helmets, without any potential reasons, may have the visors broken after a while and more particularly during cold temperatures (this matter does not concern visors that are covering with leather).

This problem may never happen as well. Until now, we got few returns comparing what we have produced (see the sheet enclosed).

We just would like to bring your attention on the fact that this matter may have a potential safety issue that appears when the brim breaks as it can have cutting edges.

If your customer did not fall, and if the visor breaks, we will change the piece under legal guarantee conformity (2 years from date of production). If your customer fall, according safety rules of PPI, EN1384 :2017 and ASTM F1163-15, unfortunately he must change your helmet.

Whereas we brought a lot of attention on production on each helmet produced, we are very sorry for this trouble that appears after shipment of the helmets.

We are at your disposal for any questions.

UFO

Xavier Pillet



UFO

Allée d'Amsterdam, Parc d'activités du plateau de Signes, 83870 SIGNES, France

T : +33(0)4 94 14 74 94 - ophelie@ufo-groupe.com

SIRET : 43895369700028 - TVA : FR64 438953697

www.ufo-groupe.com