



Senlis, France le 20/05/10

Dear Customer

The Samshield helmet that you sell successfully in your shop meets the CE certification requirements.

Samshield is currently in the process of obtaining SEI Certification to the ASTM F1163-04a standard for the Samshield helmet needed in the North American market. However, the helmets you have received are **not SEI certified**.

Unfortunately we've recently made a packaging mistake on a few helmets by using a box and including an owner's manual with an SEI mark and ASTM mark when the helmet is not certified by SEI.

Samshield is making the following request:

- 1: Please check your last shipment of Samshield boxes for the SEI and ASTM marks.
- 2: If the boxes are marked with the SEI and ASTM marks and/or contain an owner's manual with the SEI and ASTM marks, please cover them with the blank labels provided in the enclosed envelope. Please see the illustration below.
- 3: Please notify any customers who may have already purchased a Samshield helmet sold in a box marked with the ASTM and SEI marks containing an owner's manual with the ASTM and SEI marks, that the helmet **is not SEI certified**.
- 4: Please keep a record of all customers contacted and the number of boxes that contained the SEI and ASTM marks which you have covered with the blank labels. Samshield will contact you again for feedback.

Thank you for your help

Best regards.

Sam Maloigne



**Owner's manual**



**Packaging box**