

## User Advisory

### V-Gard® 500 Vented Protective Cap – Hi-Viz™ Models

July 13, 2012

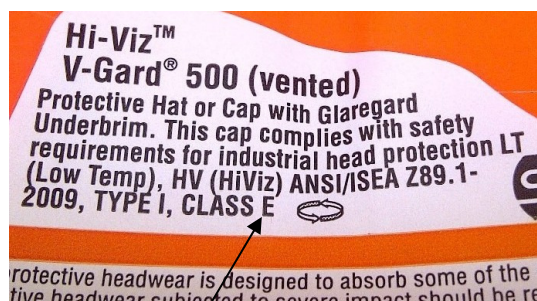
**MSA Corporate Center**  
1000 Cranberry Woods Drive  
Cranberry Township, PA 16066  
800.MSA.2222  
www.MSAnet.com

MSA has become aware of a labeling error involving Hi-Viz Models of V-Gard 500 Vented Protective Caps. Affected helmets were shipped from November 8, 2011 through April 26, 2012 and include the following part numbers:

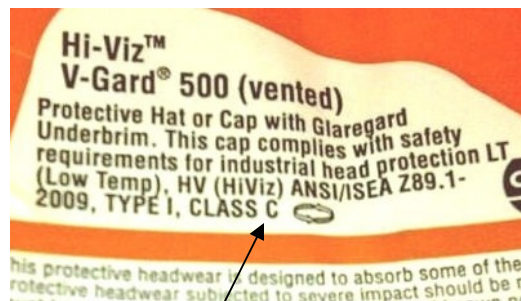
<u>Part Number</u>	<u>Color and Suspension Type</u>
10034026	Hi-Viz Orange with Fas-Trac® suspension
10034035	Hi-Viz Orange with 6 point suspension
10074819	Hi-Viz Yellow/Green with Fas-Trac® suspension
10074820	Hi-Viz Yellow/Green with 6 point suspension

The label affixed to the inside surface of these helmets incorrectly indicates that the helmet is an ANSI Z89.1 Class E helmet. This designation indicates the helmet provides electrical protection. The label should indicate that the helmet is an ANSI Z89.1 Class C helmet, thus indicating that it is conductive and does not provide electrical protection.

**Do not use these helmets for electrical protection. Since the V-Gard 500 Helmet is a vented design, it will not provide electrical protection.**



**Incorrect**



**Correct**



Please inspect the label on the above helmets in your possession. If any indicate "Class E", please contact MSA Customer Service at 1-866-672-0005 to obtain the appropriate quantity of replacement labels. Upon receiving the labels (indicating "Class C"), please affix the replacement label over the existing incorrect label.

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We regret any inconvenience that this situation may cause; however, we trust that you will accept the indicated measures to help prevent potential misuse of this helmet. If you have any questions, please contact MSA Customer Service at 1-866-672-0005.

Very truly yours,

A handwritten signature in black ink that reads "Charles J. Seibel, Jr." The signature is written in a cursive style with a large, stylized initial "C".

Charles J. Seibel, Jr.  
Manager of Product Safety

PS12019-02