



USER NOTICE

June 28, 2023

Re: IR 4G Equestrian Helmets – broken buckle

To: IRH Customers & Distributors,

During recent annual testing of our 4G model it was noted that the buckle on the chin strap broke during certain conditions. The affected helmets have a date of manufacturing of 9-2022. According to IRH records there are less than 300 helmets in the field with the affected buckle.

As of the date of this letter IRH has not received any complaints of buckles breaking from consumers. Consumers may never have an issue with the buckle but we still would like to bring it to your attention. We have currently resolved this issue by updating our buckles on newly produced helmets. If you believe you have an affected product please call our office at 732-290-3000 and we can provide a replacement.

We are sorry for any inconvenience this may cause. Again, please contact us with any questions or concerns.

Sincerely,

**Justin Plastino
President**