

February 25, 2015

PRODUCT RECALL NOTICE

The purpose of this Product Recall Notice is to advise you of a recall of all North Force™ hard hats (Model CG80).



Failure to follow these instructions could result in serious personal injury or fatality.

The North Force hard hat was developed to provide ANSI and CSA Type I, Class E protection, as well as additional rear impact protection.

It has come to our attention that an issue has arisen with one of the internal suspension hangers resulting in cracking of that hanger. When the hanger cracks, it does not allow the suspension to perform properly when an impact is sustained, causing the hard hats to not perform as designed.

The North Force hard hats that are affected are SKUs: CG8001, CG8002, CG8003, CG8004, CG8015, CG8017 and replacement suspension SKU: CG80R.

Honeywell Safety Products wants to be sure that all of its customers are aware of this issue and that an immediate and thorough search for existing stock of used and unused North Force hats is completed.

Please note that when the suspension is fully intact and no cracking is present, all applicable safety standards are met. Wearers may not notice the cracked hanger, therefore we are proactively issuing the recall of all such hats.

RECALL PROCEDURE

END-USERS – Please return Hard Hats designated in the notice to your distributor for credit.

DISTRIBUTORS – Please contact the Honeywell Customer Care department at (US) 800-430-5490 or (Canada) 888-212-7233 to receive two (2) return authorization numbers:

- First Returns Sales Order Number for existing stock not yet sold.
- Second Return Sales order number for any product returned by end users. Once receipt of product and quantity can be verified, credit will be issued through our standard process.

Note : Please forward end-user contact information if desired for continued communication by Honeywell Safety products

RETURNS PROCESS

Please forward this communication immediately to all North Force hard hat users to ensure that proper search and handling instructions are followed.

We apologize for any inconvenience. If there are any questions, or you need to have replacement product please contact Honeywell Safety Product's Customer Service Team at (US) 800-430-5490 or (Canada) 888-212-7233.