

## User Advisory

### Topgard® Protective Cap with Lamp Bracket & Cord Holder

August 12, 2009

MSA has become aware that certain Topgard Protective Caps equipped with a lamp bracket and cord holder (part number 448914) may not meet the Class E electrical high voltage resistance requirements of the ANSI Z89.1 – 2003 and CSA Z94.1 – 2005 standards. Modifications to the process used to attach the lamp bracket may have affected the electrical resistance performance of helmets manufactured from April 2008 through October 2008.

Please examine all Topgard Caps with lamp bracket and cord holder in your possession to determine the date of manufacture. The helmet manufacture date is contained on a circular emblem molded into the shell on the underside of the brim. This information contains the last two digits of the year with an arrow pointing to the month of manufacture. See an example of this emblem in the figure below:



Please remove from service and all Topgard Caps with lamp bracket and cord holder containing manufacture dates from April 2008 through October 2008. To order free replacements, please complete the attached order form and fax it to MSA Customer Service at the number indicated on the form. Upon receipt of the replacement helmets, please discard all helmets affected by this advisory.

MSA regrets any inconvenience that this situation may cause; however, we trust that you will accept the indicated measures to address this potential safety concern. If you have any questions, please contact MSA Customer Service at 1-800-MSA-2222.

Very truly yours,

A handwritten signature in black ink, appearing to read "Charles J. Seibel, Jr.", with a stylized flourish at the end.

Charles J. Seibel, Jr.  
Manager of Product Safety



## Topgard<sup>®</sup> Protective Cap Replacement Order Form

This order form applies to the User Advisory regarding Topgard Protective Caps with Lamp Bracket & Cord Holder manufactured from April 2008 through October 2008. To obtain replacement helmets, please complete the information below and fax this form to MSA Customer Service.

**Fax this form to: 1-800-967-0398**

Upon receipt, MSA will ship the appropriate number of new Topgard Protective Caps with Lamp Bracket & Cord Holder to you.

Company: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

Contact: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

E-Mail: \_\_\_\_\_ Date: \_\_\_\_\_

Quantity of new Topgard Protective Caps with Lamp Bracket & Cord Holder needed to replace affected units: \_\_\_\_\_

Upon receipt of the new helmets, please discard all helmets affected by the advisory. If you have any questions, please contact MSA Customer Service at 1-800-MSA-2222.

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- MSA Use Only -

Order Reason Code: TPG - Charge Account: General Warranty 413000